



Quarter 2, 2021

Press and analyst presentation

18 August 2021

Per Strömberg, CEO Sven Lindskog, CFO

Q2 in brief

- Solid quarter with a stable margin
- Strong performance in Rimi Baltic and Apotek Hjärtat
- ICA Sweden stable quarter affected by online investments





Robust improvement in Apotek Hjärtat and Rimi Baltic

Net sales growth

EBIT growth

+1.5%

-0.4%

- Covid-19 impact on sales +0.8% (+0.3%)
- Covid-19 impact on EBIT MSEK +30 (-60)
- Easter calendar effect -0.8%
- Growth compared to 2019, +5.0%
- Growth local currency +2.1%
- Growth compared to 2019, +6.5%

Events

- The Annual General Meeting on April 15
 - The Board's proposed dividend of 13.00 SEK/share was decided. Charlotte Svensson was elected new board member
- Apotek Hjärtat will move its e-commerce warehouse to enable a continued expansion and development of an omnichannel offering

MSEK	Q2 2021	Q2 2020	Change %
Net sales	32,401	31,924	1.5
EBIT	1,446	1,452	-0.4
EBIT Margin	4.5%	4.5%	-

Net sales and EBIT margin (R12)



EBIT equals "EBIT excluding items affecting comparability" on all slides in this presentation. As of January 1, 2019, ICA Gruppen reports in accordance with IFRS 16.



ICA SWEDEN

Store sales below market – online impacting

ICA store sales growth

+0.1%

• Comparable stores: -0.3%

• Market growth*: +0.6%

- Price and calendar effect -1.6% (price effect -0.6%, calendar effect -1.0%)
- Establishments: 2

ICA online sales growth

+23.5%

- Food +25.5%
- Meal kits -6.6%
- Market growth* +26.9%



Share online sales

5.2%

ICA Stores sales development (excl. VAT), %



ICA Stores sales development online





ICA market share online affects total growth vs. market

Online

- Relatively lower market share online means negative impact in a fast growing market
- Faster scale-up of capacity during Q2 2020 than the market – meeting high growth numbers
- Groups of +65 years return to stores. Share of online sales ~30% (50%)

...in addition

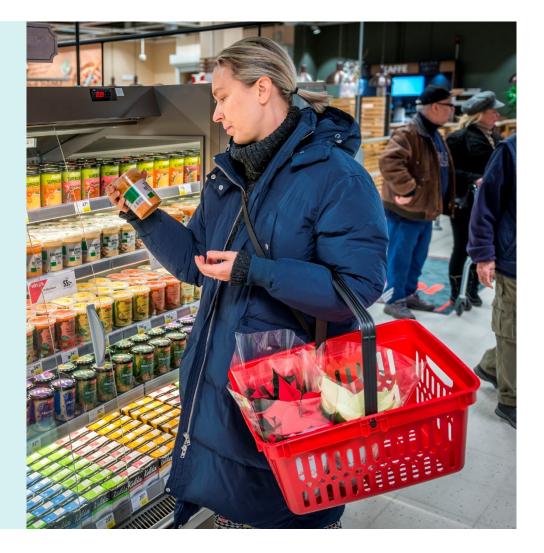
 Few establishments of ICA stores during H1 and relatively low increase of sales area compared to competitors





Our long-term strategy remains

- Price-value for the customer
- Use the strength in the ICA system and strengthen store support
 - Increase number of establishments and renewals
- Strong focus on online sales and omnichannel
- Differentiate through health and sustainability
 for a Good Tomorrow
- Personalization and increased loyalty





The positive sales trend we saw in June is reinforced in July









Strong sales recovery, increasing market share in all three countries

Rimi store sales growth

Online sales growth

Share online sales

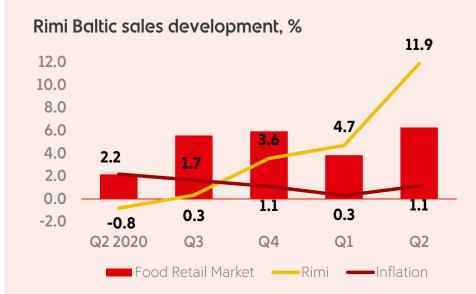
+11.9%

+134%

2.3%

- Comparable sales +7.1%
- Market growth +6.3%
- Food inflation +1.1%
- Establishments: 1





	Rimi Baltic	Food	Total market
	sales growth, %	Inflation, %	growth, %
Estonia	12.5	0.8	6.9
Latvia	11.0	1.0	2.4
Lithuania	13.2	5.9	8.5
The Baltics	11.9	1.1	6.3



APOTEK HJÄRTAT

Sales rebound, increasing market shares

Store sales growth

+7.6%

• Market growth +7.0%

• No new establishments

Online sales growth

+21%

• Market growth +17%

Share online sales

10.3%



Apotek Hjärtat pharmacy sales development, %



	Apotek Hjärtat sales growth, %	Total market growth, %
Prescription	7.7	6.7
ОТС	8.0	9.1
Traded goods	7.1	7.3
Total sales growth	7.6	7.0



Highlights

Intense transformation phase – new e-commerce warehouse in Gothenburg, testing and first stores on Ocado OSP



- Operational in April, ramp-up ongoing
- Very good quality in picking and deliveries
- 20 stores will be connected by the end of the year



- Around 20 stores using Ocado OSP
- Further roll-out during H2 with around 140 stores
- Positive feedback from customers
- Initial findings show positive effects basket size and margin

Automated warehouse in Brunna according to plan



- Building phase finished
- Installing and testing of automation
- Test picking and deliveries planned to take place during Q4



Transparency and measurability for a good tomorrow

five key areas



Environment

Climate impact from our own operations shall be net zero by 2030

Cut the climate impact of customers' grocery purchases in half by 2030

Cut food waste in half by 2025

Fossil-free road transport within all ICA Gruppen's Swedish operations by 2030



Health

Customers' consumption of fruit and vegetables

Number of products with lowered share of sugar, ICA Sweden



Inclusion & Diversity

50/50 gender diversity in key positions within ICA Gruppen



Quality

Share of socially audited suppliers of ICA corporate brands products in highrisk countries

Share of suppliers of ICA corporate brands in highrisk countries with a valid follow-up social audit

Share of suppliers of ICA corporate brand products with quality certifications



Local

Important events e.g.

- Major efforts to promote locally produced food
- Support for local communities and risk groups during the Covid-19 crisis
- Increased access to simple healthcare services



On track to fossil-free transports – important steps 2021



- In 2020 goods transports accounted for roughly half (49%) of ICA's total CO₂ emissions.
- Reducing our CO₂ emissions from transports is hence a crucial part of ICA's climate ambition to achieve a net zero climate impact by 2030.

- Biogas reduces transport emissions by onefifth – In 2021 ICA Sweden's investment in biogas is expected to reduce our transport emissions by roughly one-fifth.
- First electric truck Next week our first electric truck will begin operating as part of our collaboration with Volvo Trucks.





Financial development

Solid development in Q2 - EBIT margin on par

Net sales

+1.5%

- Growth in local currency +2.1%
- Covid-19 impact +0.8% (+0.3%)
- Easter impact -0.8%
- Volume growth in all segments. Price and mix effects positive except in ICA Sweden

EBIT

-0.4%

+

Price and volume, covid-19 effect MSEK +30 (LY MSEK -60)

Improved EBIT in Rimi Baltic and Apotek Hjärtat

One-off credit loss effect (IFRS9 accounting) in ICA Bank related to the acquisition of the loan portfolio of Forex Bank



Net sales and EBIT margin (R12)

MSEK %





	Q2 2021	Q2 2020	Change %
Net Sales	32,401	31,924	1.5
EBIT	1,446	1,452	-0.4
EBIT margin %	4.5%	4.5%	_
Cash flow ¹	3,181	2,911	9.3
Earnings per share (SEK)	5.64	4.83	16.8

¹ Cash flow from operating activities excl. ICA Bank



EBIT variance analysis Q2 (estimate)

- Sales volume impact driven by Apotek Hjärtat and Rimi Baltic
- Also strong margin growth in those segments, but ICA Sweden lower than very strong level last year
- Store cost increase driven by Rimi Baltic, partly offset by fewer store subs in ICA Sweden and higher store profit share
- Advertising and IT costs up
- Acquisition related effects relating to Forex loan portfolio acquisition





Sales less affected by covid-19, margin down as expected

Net sales

-0.5%

- Wholesale volume growth, negative price effects
 - Easter calendar effect -1.1%
- Covid-19 impact +2.3% (+3.4%)
- Continued online sales growth



EBIT

-9.5%

Lower EBIT, covid -19 effect +120 MSEK (+130)

Profit sharing, MSEK +44
Non-food improving

Price effects
 Easter effect MSEK -20
 One-off LY of MSEK +20 insurance compensation
 Investing in online

Net sales and EBIT margin (R12)



MSEK	Q2 2021	Q2 2020	Change %
Net sales	23,376	23,496	-0.5
EBIT	1,007	1,113	-9.5
EBIT Margin	4.3%	4.7%	-0.4 pp



Very encouraging performance - in a sweet spot

Net sales

+6.5%

- Net sales growth in local currency +11.9%, volume and price
- Covid-19 impact -2% (-5%)



EBIT

+53.3%

Improved EBIT, covid-19 effect approximately MSEK -15 (-65)

Volume and price
 Product mix (Non food and readymade meals)

 Store costs – store network changes and salaries
 Investing in e-commerce
 Marketing

Net sales and EBIT margin (R12)

MSEK %



MSEK	Q2 2021	Q2 2020	Change %
Net sales	4,313	4,051	6.5
EBIT	225	147	53.3
EBIT Margin	5.2%	3.6%	1.6 pp



APOTEK HJÄRTAT

Strong recovery

Net sales

+7.8%

- Positive volume development
- Positive price and mix effects within Self-care
- Covid-19 impact -5% (-11%)



EBIT

+98.6%

Higher EBIT, covid-19 effect MSEK -50 (-105)

- Sales volume and price
 Increased parallel import
 Improved logistic efficiency
 Cost savings
- Increased costs related to scaling up e-commerce and IT

Net sales and EBIT margin (R12)



MSEK	Q2 2021	Q2 2020	Change, %
Net sales	3,923	3,638	7.8
EBIT	132	66	98.6
EBIT Margin	3.4%	1.8%	1.5 pp



A stable quarter

Net sales

+0.1%

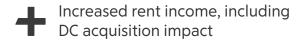
- Underlying sales approx. MSEK
 +40 (transfer of rental contracts
 between ICA Real Estate and ICA
 Sweden)
- Investments and price effects (turnover-based rent)



EBIT

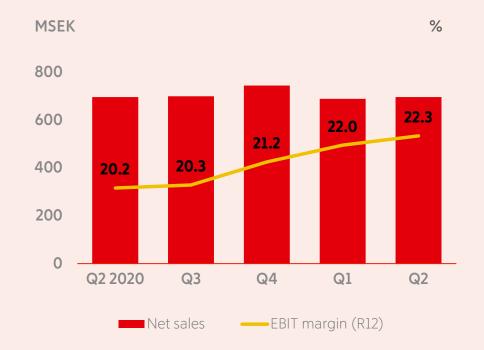
+7.2%

Improved EBIT, covid-19 effect MSEK +7 (-6)



Slightly higher costs
 Depreciation from investment in owned stores and warehouses

Net sales and EBIT margin (R12)



MSEK	Q2 2021	Q2 2020	Change %
Net sales	696	696	0.1
Whereof owned properties	332	295	12.5
Net Yield ¹	7.0%	7.0%	0.0 pp
EBIT	165	154	7.2
EBIT Margin	23.7%	22.1%	1.6 pp

¹ January-June



Acquisition impact driving the variance this quarter

Net income

+16.1%

Higher net income

- Insurance volume growth
- Higher net interest, due to acquisition of loan portfolio from Forex bank (+7.3pp of net income increase)



EBIT

-142.9%

Lower EBIT, covid-19 effect MSEK -30 (-8)

Volume growth Insurance
Margins on certain products

 Lower volumes in loans (excluding Forex), prepaid cards, ATM etc
 Acquisition impact MSEK -59

Net sales and EBIT margin (R12)

MSEK %

600



 MSEK
 Q2 2021
 Q2 2020
 Change %

 Net income
 474
 408
 16.1

 EBIT
 -21
 50
 -142.9

 Business Volume
 53,845
 47,335
 13.8



Strong cash flow sustained

Operating cash-flow higher than LY:

- Favourable quarterly closing working capital positions (accounts payable)
- Capex in line with expectations



Cash flow (exkl. ICA Bank)





Net debt slightly higher

- Net debt pre IFRS 16 up vs Q2 2020
 - Higher paid dividend and capital injection (acquisition related) to ICA Bank
 - Lower investments 2021
- IFRS16 adds SEK 15.1 billion to net debt as per Q2 2021

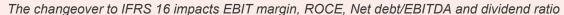


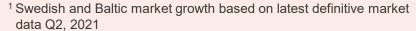




Long term financial targets

Targets	R12 (30 jun 2021)	Long-term targets, %
Grow faster than market ¹	Sweden — Baltics — Pharmacy —	All markets
EBIT excl. items affecting comparability	4.6	4.5
ROCE ²	9.2	7.5
Net debt/EBITDA ³	1.9	<3.0x
Dividend ⁴ (% profit of the year 2020)	63	At least 50





² Excluding ICA Bank





³ Interest-bearing liabilities excluding pensions and ICA Bank minus cash and cash equivalents in relation to EBITDA, operating income before depreciation and impairment

⁴ Board proposal decided at AGM of SEK 13.00/share

Outlook and Summary

Outlook



ICA Sweden

- Online implementation margin impact
- Ocado CFC ramp-up from Q4
- Increased focus on securing price value
 private label an important tool
- 8-12 store openings in 2021 with focus on large cities



Rimi Baltic

- Lidl entry impact
- Increase capacity in e-commerce and grow online sales
- 22-25 store openings in 2021



Apotek Hjärtat

- Continued focus on cost efficiency
- Prepare move of e-commerce warehouse to larger premises, improve efficiency and omni capability
- 6-8 new pharmacies in 2021



Outlook



ICA Real Estate

- Increase our presence in metropolitan areas
- Completing important projects in online logistics



ICA Bank

- Income streams likely to gradually improve, linked to covid-19 development
- Acquisition impact guidance maintained
- Set-up of new mortgage joint venture, with some preparatory costs



ICA Gruppen

- Group costs guidance MSEK 450 FY
- Group capex guidance 2021 SEK 3.5 Bn



Q2 in brief

- Solid quarter with a stable margin
- Strong performance in Rimi Baltic and Apotek Hjärtat
- ICA Sweden stable quarter affected by online investments



Appendix

Lower investment level in Q2

- Group investment level down significantly compared to Q2 LY due to acquisition of warehouse LY
 - Lower level in Rimi Baltic (LY warehouse in Riga)
 - ICA Sweden same level
 - Lower level ICA Real Estate, MSEK
 -1.3 Bn
- Total investment level 2021 SEK 3.5
 Bn, where of ICA Real Estate SEK 1.5
 Bn



