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| | ICA Gruppen | | | | |

Bilaga 14 till Styrelsens arbetsordning



Business Ethics Policy

Approved by ICA Gruppen's Board of Directors 2023-05-24

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1 Introduction

1.1 Background and purpose

ICA Gruppen AB and its subsidiaries ("ICA") shall be, and shall be perceived to be, responsible and progressive on issues relating to ethics and social responsibility.

The foundation of this Business Ethics Policy is that ICA shall combine profit with good ethics. ICA's culture is based on responsibility, trust and a high level of professional conduct.

1.2 Scope

This Business Ethics Policy is applicable for all operating companies ("OpCos") within ICA.

1.3 Communication and implementation

The General Counsel publishes this policy on Worknet (the Group intranet) annually once approved by the Board of Directors.

The responsibility for implementing this policy is described under section 3 below.

2 Business Ethics

2.1 Laws and ethical guidelines

In its operations, ICA shall comply with the laws and rules which apply to the operations such as applicable regulations, general guidelines, industry practices, generally accepted practices and internal rules.

ICA has several internal rules which, together with the external rules, form the framework for our operations. How we comply with such rules is expressed i.a. in the Group's policies and guidelines. This Business Ethics Policy primarily relates to laws and rules relevant to business ethics issues within the areas of anti-corruption, conflicts of interest and competition law. ICA's business ethics efforts are based on our support of the United Nations' Global Compact, United Nations' Sustainability Goals and the Code to prevent Corruption in Business (The Swedish Anti-Corruption Institute).¹

ICA's views on ethics and corporate responsibility are outlined in this Business Ethics Policy and the Sustainability Policy. The foundation for conducting business with and within ICA is defined in these policies. ICA expects its suppliers and cooperation partners to follow the intention of these whenever applicable and act in an ethically responsible way.

2.2 Anti-corruption and bribery

No ICA employee may use their position for personal and/or for a close relation's gain at the cost of the company, cooperation partners or the customers. ICA does not tolerate any form of corruption, bribery, or unethical business practices. No ICA employee s may provide, promise, or offer, or correspondingly receive, accept a promise of or request, bribes or other improper benefits. ICA's suppliers and cooperation partners shall have comparable rules and regulations in place which shall at all times be applied in cooperation with ICA.

¹ Code to prevent Corruption in Business, which is managed by the Swedish Anti-Corruption Institute (IMM) (https://www.institutetmotmutor.se/english/).

2.3 Conflicts of interest

ICA's employees shall be independent in their decisions and inspire trust. All ICA employees shall be responsible for taking objective decisions and avoiding conflicts of interest between personal interests and the interests of the company.

2.4 Competition law

Competition law is intended to ensure sound competition for the benefit of all parties on a market. ICA shall comply with applicable competition laws.

2.5 Transparency and Whistleblowing Process

ICA shall fulfil society's expectations regarding transparency and honesty. According to ICA's Guideline for Whistleblowing Process, Co-workers (as defined therein) who in a work-related context become aware of circumstances in ICA's operations perceived to be in violation of legislation and rules applicable for ICA's business, shall have the possibility to report on this, without risking any form of retaliation or personal disadvantage. It shall be possible to report in the ways set out in the Whistleblowing Process.

3 Roles and responsibilities

Each member of ICA Gruppen's Management Team ("IMT") is responsible for ensuring, within his or her areas of responsibility, that the business within ICA is conducted in accordance with this policy and guidelines to the Business Ethics Policy.

Each manager within ICA is responsible for the further implementation of this policy and the guidelines in his or her respective target groups. Every employee is responsible for acting in accordance with the policy and the guidelines and thereby contribute to a sound business ethics culture and high business ethics awareness within ICA.

Anyone who fails to follow this policy and the guidelines may be subject to disciplinary action, up to and including termination of employment, depending on the circumstances. Suspected criminal acts will be reported to the police.

IMT is responsible for drafting rules for ICA Gruppen's behavior in the society in order to secure the company's long-term value creation as a responsible company and to monitor the implementation of these rules. This includes recommending the Board of Directors policies for business ethics and sustainability, setting the structure for the company's sustainability reporting (annual and quarterly), and monitoring the company's work with business ethics and sustainability.

4 Exemption management

Any exemptions to this policy shall be subject to approval by the Board of Directors.

5 Compliance

The General Counsel shall annually provide a policy and guidelines compliance report to IMT. Each member of IMT is accountable for implementing such control activities required to enable providing assurance to the General Counsel of the compliance with this policy and the guidelines.

6 Annual review

This policy shall be annually reviewed by the General Counsel and submitted to the Board of Directors for approval.
