

Q3 report 2016 Press and analyst presentation

9 November 2016

Per Strömberg, CEO Sven Lindskog, CFO











In brief

Good sales growth in a weaker market

Increased EBIT with stable margins

Increasing market shares in food retail



Good sales growth in a weaker market

Increased net sales and EBIT*

- Net sales approx. +1%. Low food inflation in Sweden
- EBIT*, adjusted for integration costs in 2015, in line with last year. EBIT margin stable. Investments in advertising up

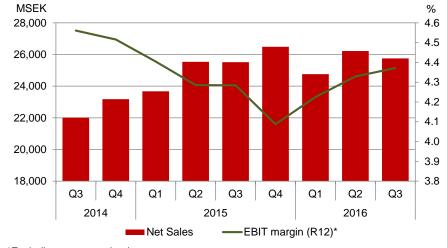
Events

- Kerstin Lindvall appointed Chief Corporate Responsibility Officer and a member of ICA Management Team
- Swedish brand award to Apotek Hjärtat for strongest brand among pharmacies

Market

- · Sharp competition in all markets
- Food price inflation in Sweden lower in recent months, slightly higher in the Baltics than last year

| MSEK | Q3 2016 | Q3 2015 | Change % |
|--------------|---------|---------|----------|
| Net sales | 25,752 | 25,517 | 0.9 |
| EBIT* | 1,376 | 1,321 | 4.1 |
| EBIT Margin* | 5.3% | 5.2% | 0.1 pp |



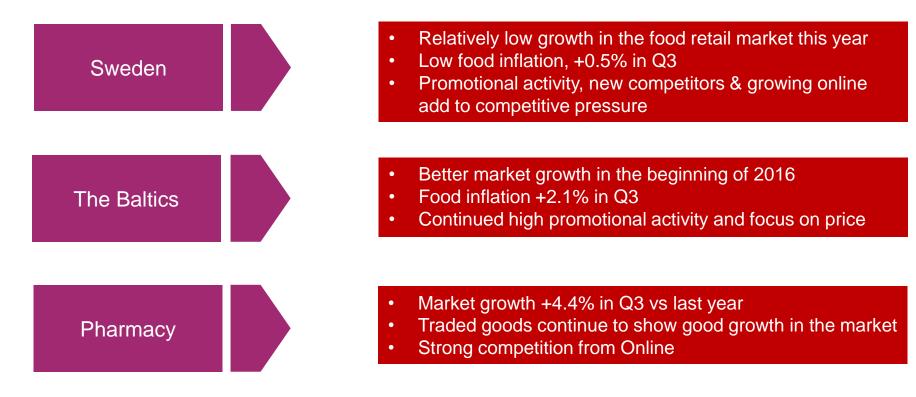
*Excluding non-recurring items

Net sales and EBIT margin R12*



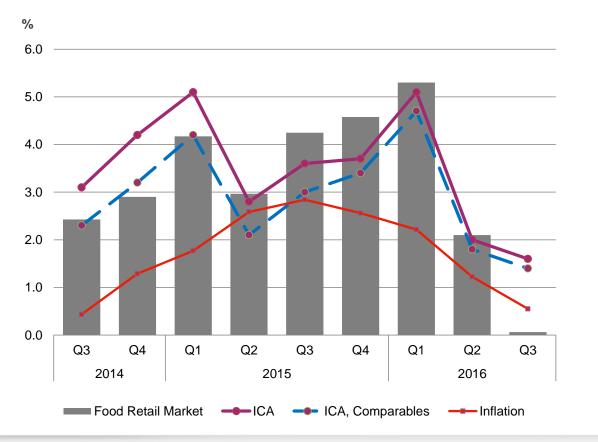
Markets

Generally more competitive market





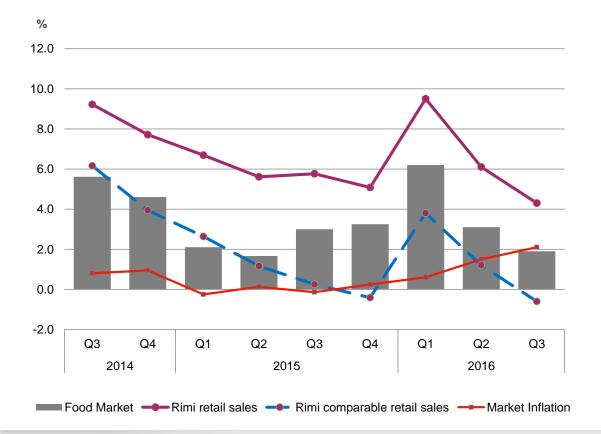
Sales growth above market in Swedish ICA stores



- ICA store sales growth of 1.6%, in comparable stores +1.3%
 - Increased number of customers and higher average purchase
- Food retail market growth relatively low in Q3, preliminary growth +0,1%
 - Price and calendar effect of +1% (price +0.5%, calendar +0.5%)
 - Final Q3 market growth end November
- 3 new stores in Q3
- ICA Online sales growth +47% (food online and menu baskets) vs Q3 last year. 193 ICA stores selling food online



Continued market share gains in the Baltics



- Rimi store sales +4.3% in Q3, comparable sales -0.6%
 - Good comparable growth in Estonia +2.3%
 - Latvia comparable -1.0%
 - Lithuania comparable -3%, competition from Lidl entering Lithuania
- Food retail market +1.9% in Q3
 - Estonia +4.0%
 - Latvia -2.0%
 - Lithuania +3.3%
- Food price inflation +2.1%
- 3 new Rimi stores in Q3

Apotek Hjärtat – good underlying sales growth



- Adjusted for divestment effects, Apotek Hjärtat sales +6.9%
- Market growth of +4.4% in Q3
- 1 new pharmacy in Q3



Focus areas

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Strong focus to meet convenience trend





Strong focus on health & sustainability trend







Strong focus on digitalisation trend







Financials

Robust EBIT and strong cash flow

| MSEK | Q3 2016 | Q3 2015 | Change % |
|------------------------------------|---------|---------|----------|
| Net Sales | 25,752 | 25,517 | 0.9 |
| EBIT excluding non-recurring items | 1,376 | 1,321 | 4.1 |
| EBIT margin* % | 5.3% | 5.2% | 0.1 pp |
| Cash flow** | 1,046 | 624 | - |
| Earnings per share (SEK)*** | 5.21 | 4.83 | 7.9 |

* Excluding non-recurring-items

** Cash flow from operating activities excl. ICA Bank

*** EPS continuing operations

- Net sales growth lower price and volume
- EBIT and EBIT margin stable on a comparable basis
- Strong cash flow
- EPS improving due to one-offs



EBIT variance analysis Q3 (estimate)

| | MSEK |
|--|-------|
| EBIT excluding non-recurring items Q3 2015 | 1,321 |
| Sales Volume | 8 |
| Margin | 32 |
| Store costs | -1 |
| Other costs | -24 |
| Deviation in profits for divested businesses | -13 |
| Acquisition and integration related costs | 52 |
| EBIT excluding non-recurring items Q3 2016 | 1,376 |





ICA Sweden – growing faster than the market with stable EBIT margin

ICA Sweden

- Net sales growth affected by lower inflation and lower store sales volumes
- Slightly higher EBIT*
 - Sales volume impact negative due to stores divested to retailers
 - Gross profit consequently lower, but so are store costs
 - Logistic costs improving, but on a comparable basis still higher than last year
 - · Lower store profit sharing

| ICA Sweden | | | |
|--------------|---------|---------|----------|
| MSEK | Q3 2016 | Q3 2015 | Change % |
| Net sales | 18,598 | 18,356 | 1.3 |
| EBIT* | 1,020 | 996 | 2.4 |
| EBIT Margin* | 5.5% | 5.4% | 0.1 pp |

*Excluding non-recurring items



Rimi Baltic – very strong progress Apotek Hjärtat – gross profit up, and investing

Rimi Baltic

- Sales growth continuing faster than the market comparable store sales slightly weaker
- Significant gross margin improvement, price and cost driven
- Sizeable EBIT* growth, despite continuous investment in store network expansion

Apotek Hjärtat

- Adjusted for divestments, sales growth of 6.9% higher comparable sales and new pharmacies
- · Gross profit and margin significantly up
- Investing in marketing, online channel and new pharmacies

| Rimi Baltic | | | |
|--------------|---------|---------|----------|
| MSEK | Q3 2016 | Q3 2015 | Change % |
| Net sales | 3,363 | 3,196 | 5.2 |
| EBIT* | 134 | 110 | 22.0 |
| EBIT Margin* | 4.0% | 3.4% | 0.5 pp |

| Apotek Hjärtat | | | |
|----------------|---------|---------|----------|
| MSEK | Q3 2016 | Q3 2015 | Change % |
| Net sales | 3,021 | 3,113 | -3.0 |
| EBIT* | 129 | 85** | 51.9 |
| EBIT Margin* | 4.3% | 2.7% | 1.6 pp |

*Excluding non-recurring items **Including integration costs of MSEK 52

ICA Real Estate – affected by divestments

ICA Real Estate

- · Lower rent income due to divested properties
- EBIT* improvement coming from discontinued depreciation of Norwegian properties, lower costs and higher income from joint ventures
- Divestment of Norwegian properties progressing according to plan (NBV SEK 1.6 bn)
- Market revaluation of wholly owned properties, SEK 12.2 bn, comparable value increase +7.3%

*Excluding non-recurring items

ICA Real Estate

| MSEK | Q3 2016 | Q3 2015 | Change % |
|-------------------------------------|---------|---------|----------|
| Net sales | 594 | 600 | -1.0 |
| whereof Net Income owned properties | 281 | 308 | -8.6 |
| Net Yield | 7.1% | 7.2% | -0.1 pp |
| EBIT* | 142 | 134 | 5.7 |
| EBIT Margin* | 23.9% | 22.3% | 1.6 pp |



ICA Bank – challenging market Hemtex – strategy review proceeding

ICA Bank

- Net income on a comparable basis in line with last year, as a result of the ramp-up of ICA Insurance
- EBIT* under pressure due to
 - · Negative repo rate movement
 - New interchange rules
 - Lower ATM volumes and income from prepaid cards
 - Slightly higher credit losses

| ICA Bank | | | | |
|-----------------|---------|---------|----------|--|
| MSEK | Q3 2016 | Q3 2015 | Change % | |
| Net income | 189 | 221 | -14.2 | |
| EBIT* | 21 | 48 | -56.5 | |
| Business Volume | 31,280 | 28,110 | 11.3 | |

Net income Q3 2016 affected negatively MSEK 33 by accounting redefinition of re-insurance costs.

| Other segments | | | |
|----------------|---------|---------|----------|
| MSEK | Q3 2016 | Q3 2015 | Change % |
| Net sales | 252 | 380 | -33.7 |
| EBIT* | -1 | 18 | -106.0 |
| EBIT Margin* | -0.4% | 4.7% | -5.1 pp |

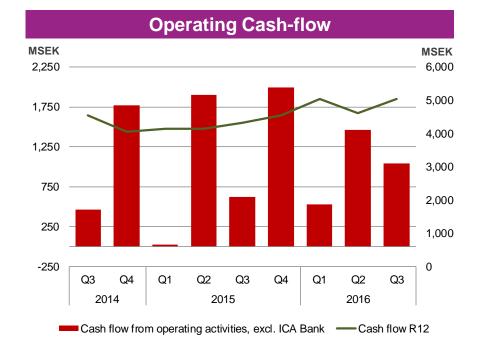
* Excluding non-recurring items

Other segments

- inkClub divestment impact, EBIT MSEK -10
- Hemtex net sales down 5%, driven by decreasing number of customers, but gross margin improving well on comparable basis
- Hemtex EBIT* comparison vs Q3 last year affected negatively by positive currency effect last year (MSEK 6)
- Strategy review proceeding

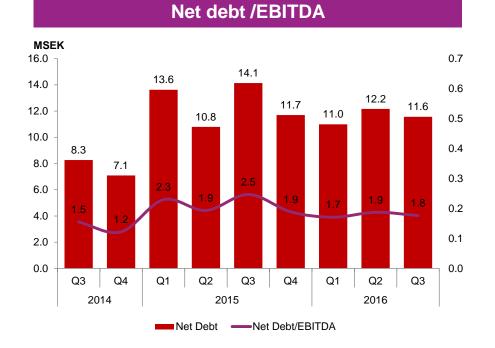
Solid cash-flow

- Cash-flow significantly better than preceding years' Q3
 - Good EBIT growth
 - Better working capital movement



Net debt/EBITDA continuing to improve

- Net debt/EBITDA ratio vs Q3 last year down by 0.7
 - of which 0.5 coming from lower net debt due to divestments and positive operating cash flow
 - of which 0.2 due to increased EBITDA because of higher capital gains and higher EBIT excluding non-recurring items



Long-term targets

| Targets | R12 (30 Sep 2016) | Long-term targets |
|--|-------------------------------|-------------------|
| Grow faster than market | Sweden Baltics Pharmacy | All markets |
| EBIT margin excl. non-recurring items | 4.4% | 4.5% |
| ROCE* | 10.8% | 10% |
| Net debt/EBITDA** | 1.8x | <2.0x |
| Proposed dividend (% profit of the year) | 41% | At least 50% |

* Excluding ICA Bank

** Interest-bearing liabilities excluding pensions and ICA Bank minus cash and cash equivalents in relation to EBITDA, operating income before depreciation and impairment.



Outlook and summary

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Outlook

ICA SWEDEN

- Continued focus on our marketing concepts including initiative to improve price perception
- · Fine-tuning of new logistic operations continuing
- Lower market growth due to low inflation
- 9 store openings in Q4

RIMI BALTIC

- Finalize conversion of Säästumarket to Rimi. 10 of 43 will be closed
- · Increasing competition from Lidl in Lithuania
- 4 store openings in Q4

ICA REAL ESTATE

• Norwegian real estate divestment. Ambition to sign deal in Q4 2016 and to close transaction in Q1 2017

ICA BANK

- · Increased focus on customer loans and mortgages
- Continued roll-out of newly introduced ICA Bank
 Corporate
- ICA Insurance ramp-up continues

APOTEK HJÄRTAT (PHARMACY)

- · Increased focus on Online
- 4 new stores in Q4. 7 to be closed/sold in Q4

OTHER SEGMENTS

· Hemtex new strategy



Summary

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